Values, Mission and Strategy



About us

London Gynaecology is a leading private gynaecology, fertility and pregnancy care practice providing daily clinics from our two central London clinic locations, The Portland Hospital and Austin Friars, in the City of London.

Ethos

To give expert advice and care and to always be accessible at the entire stage of the patient pathway. We are committed to ensuring that our service matches the needs of our patients.

Our Mission

To provide high quality personlised healthcare at every stage of the patient pathway, ensuring the best possible outcomes for our patients relating to their gynaecological and reproductive health.

To provide a safe framework for doctors to deliver expert care, using state-of-the-art medical equipment and facilities.

Our Values

Honesty, dignity and respect: We treat every patient and colleagues with honesty and integrity and as an equal with dignity and respect. We are a family, the wellbeing of our staff is paramount and we treat each other with respect and kindness.

Services that meet the patients' need: We aim to provide the highest quality of patient care and provide services that meet the needs of today's modern patient.

Access and Accessibility: We focus on open access and accessibility with daily clinics, morning, afternoon, evening and weekend to ensure that patients can visit us when is convenient and also having last minute urgent appointments for patients with an immediate need. We also offer 24/7 phone lines.

Transparent pricing: We understand that pricing and cost is an important consideration, especially for self pay patients and have created many self-pay packages to provide transparent pricing, these are visible on our website.

Robust, safe processes and policies: Our service is underpinned by a suite of policies that inform and guide every member of the practice. We also develop standard operating procedures to ensure a consistent way of working.

Innovation: We believe in using the latest evidence and technology to deliver first class patient care. We use state-of-the-art scanning and diagnostic equipment across our two outpatient clinics to ensure high-quality care and results. Remote consultations are can be offered (where suitable) to patients who would prefer not to travel into London, ensuring that our services are accessible and available to patients when they need us.

Our Services:

We provide general gynaecological services as well core expertise in laparoscopic surgery and laparoscopic myomectomy, HPV, abnormal smear and bleeding after menopause.

The specialist services we offer:

- 1. General gynaecology
- 2. Contraception including coils and implants
- 3. Cervical screening and colposcopy
- 4. Ultrasound scan
- 5. Hormonal health and menopause
- 6. Early pregnancy care and screening
- 7. Antenatal care and scans
- 8. Pregnancy loss and recurrent miscarriage

Specific conditions such as:

- a) Fibroids
- b) Endometriosis
- c) Adenomyosis
- d) Polyps

We offer a range of surgical procedures such as:

- Hysteroscopy
- Hysteroscopic Resection of Fibroids
- Laparoscopic Myomectomy
- Operative Laparoscopy
- Abdominal Myomectomy
- Laparoscopic Hysterectomy
- Abdominal Hysterectomy
- Laser Cone Biopsy
- Marsupialisation of Bartholin Cyst
- Excision of Lesion of Vagina
- Excision of Lesion of Vulva

Locations

Our private outpatient clinics are based in two convenient locations. Our independent state-of-the-art practice in the city at 15 Austin Friars opened its doors in 2021 and provides a full suite of gynaecological services from a quiet corner of the city of London. Our central London practice is within the renowned hospital for women and children, The Portland Hospital.

Inpatient facilities

If a surgical procedure or an inpatient stay is required, our consultants have admitting rights at London's leading private hospitals, which include: The Portland Hospital, Hospital of St John and St Elizabeth, The Harley St Clinic and The London Clinic.

Patient feedback: We take feedback seriously and promote listening to patients and staff at every opportunity. To share feedback, please email feedback@london-gynaecology.com, outlining your experience.

 $\ensuremath{\mathbb{C}}$ London Gynaecology Limited. All rights reserved.

London Gynaecology is a first class private gynaecology practice, led by a team of leading consultant gynaecologists. London Gynaecology offers daily services across London. Practising at the following locations:

THE PORTLAND HOSPITAL

212 Great Portland Street London W1W 5QN

CITY OF LONDON

15 Austin Friars London EC2N 2HE

To book an appointment please contact: **020 7101 1700 (24hrs)** contact@london-gynaecology.com

For further information about our other services please visit:

www.london-gynaecology.com www.london-colposcopy.com www.london-fibroids.com

www.london-earlypregnancy.com www.london-fertility.com www.london-menopause.com

www.london-womenscancer.com